CareFusion Toner Replenishment Program

The Toner Replenishment Program extends the CareFusion toner replacement cartridge discount for OKI Data printers to Pyxis® customers, to improve customer satisfaction. OKI Data is the current vendor for the printers utilized by CareFusion products such as Pyxis MedStation® system, Pyxis CII Safe® system and Pyxis SupplyStation® system.

CareFusion has partnered with Technology Integration Group (TIG), a B2B eCommerce solution that provides the cartridges for OKI Data printers, to offer the toner replacement cartridge discount.

To order the replacement toner cartridges, visit https://b2c.tig.com/carefusion.aspx to complete the registration process. Replacement cartridges are available for the following printer models:

- Okidata B410
- Okidata B431
- Okidata B700/B710
- Okidata B720N
- Okidata B6500

Your feedback is important to us. Both OKI Data and TIG are committed to your satisfaction with the Toner Replenishment Program. If you have any questions or difficulties registering or locating the correct replacement toner cartridge for your printers, contact TIG immediately at the toll-free number or email below. Let them know if you do not receive your complete order on time.

CareFusion customer consumables orders (through TIG)

Phone: 800.858.0549 ext. 4082
Fax: 858.790.7877
Email: CFNCCO@tig.com

Thank you for continuing to invest in Pyxis technologies. We look forward helping bring you high-quality OKI Data toner replacement cartridges at a savings.
Customer frequently asked questions

Are toner replacement cartridges covered under my CareFusion contract?
No. Per your company’s contract with CareFusion, consumable replacements (i.e., toner cartridges and drums) are your facility’s responsibility. However, CareFusion has negotiated discount pricing for the standard consumables required for each of the OKI Data printers that CareFusion provides.

Since CareFusion provides the OKI Data printer, do I have to buy OKI Data replacement toner cartridges through TIG?
No. CareFusion has negotiated with TIG to extend the CareFusion discount to our end customers. If you have a consumables contract in place that provides greater value, we encourage you to exercise the greatest benefit for your company.

How does the pricing for the OKI Data toner cartridges compare to the pricing for toner cartridges from Hewlett-Packard or other printer vendors?
We have found that the OKI Data price per page is competitive with other print and consumable manufacturers.

What is the turnaround time from order to delivery?
TIG has multiple distribution centers throughout the continental United States with stock at each location, so ground orders normally take one to two business days—with shipping at no charge.

Do I need to order a minimum quantity to get the discount?
No.

Do I receive a discount based on the quantity ordered?
The TIG discount pricing is already based on volume pricing with CareFusion. Larger-volume purchases do not earn any further discount.

If my hospital is a member of an integrated delivery network (IDN), do you offer hospital group discounts?
No. Discounts are already applied for all clients and quantities.

Is TIG an approved CareFusion vendor? How do I go about making TIG an approved vendor for my hospital?
Yes. Your company’s procurement department should have a standard vendor approval process. If it requires any information from TIG, contact TIG via the portal. Note that the portal is set up to accept credit cards only. If your company desires net terms, TIG requires a signed credit application and financial information.

Does TIG offer a recycle program for used OKI Data toner cartridges?
Yes. TIG partners with Clover Technologies Group, which offers a recycling program. To see specific program information, log in to your TIG/CareFusion account and on the Home page, see the Toner Recycling section. For more information, visit www.cloverenvironmental.com.

Whom do I contact with problems on the ordering process, shipping or delivery?
TIG via the portal.