Verification of ODBC Database Driver Installation

From the Start Menu Select Programs, ODBC, and then ODBC Administrator as shown below:

You should then see the following Data Sources screen:
** Note that your full list of Data Sources may be different based upon other software that you have installed on your PC.

**VERIFYING THE DRIVER**

Locate the two Crystal MIND data sources in your list.

If there happens to be duplicate data source names for “BBL Crystal CORE Id” and “BBL Crystal Glue”, highlight the line(s) in excess and press the “Delete” button to delete extra line(s).

Highlight “BBL Crystal CORE Id” by clicking once on the data source. Verify that the data source is entered exactly as stated (respecting upper and lower case letters). The driver that was selected for this data source is not fully visible in this window. In order to verify that the correct driver has been selected for this data source, you must click the “Delete” button on the screen. The following screen will be displayed:

This screen allows you to view the driver that was selected for the data source. Please verify that in parenthesis “( )”, it states exactly “Microsoft Access Driver (*.mdb)”. Note, there should NOT be the text “(32 bit)” in the driver name.

If the driver does NOT match exactly as stated above, click on the “Yes” button to delete this data source. If the driver does match exactly, click on the “No” button.

Now repeat this procedure for the other Data Source “BBL Crystal Glue”.

If the drivers for the data sources were correct, you can now proceed to verifying the database information for the data sources, otherwise refer to the Crystal MIND Installation Guide to re-configure the data sources.
VERIFYING THE DATA SOURCE DATABASE and SYSTEM DATABASE

BBL Crystal CORE Id

Double click on data source name starting with: “BBL Crystal CORE Id” (double clicking will open up a window called “ODBC Microsoft Access 2.0 Setup”)

Verify the following from your display:

1. The setup screen should be identified as “ODBC Microsoft Access 2.0 Setup”. If it isn’t, you may have selected the wrong data source name (driver) or you may be running the wrong ODBC Administrator utility. In this case, stop here and contact Technical Services for assistance.

2. In the “Database” section, verify that the Database is “C:\CRYSTAL\CORE_ID.MDB”. Note that upper/lower case of the letters in not important for this item. If the database location or name is incorrect, click the “Select” button and correct the entry. Note, the folder location should be “c:\crystal” NOT “c:\crystal\database”.

3. In the “System Database” section, verify that the Database is “C:\CRYSTAL\SYSTEM.MDA”. Note that upper/lower case of the letters in not important for this item. If the database location or name is incorrect, click the “System Database” button and correct the entry. Note, the folder location should be “c:\crystal” NOT “c:\crystal\database”.

Click the “OK” button to save any changes and proceed below with verifying the BBL Crystal Glue Data Source.
Double click on data source name starting with: “BBL Crystal Glue” (double clicking will open up a window called “ODBC Microsoft Access 2.0 Setup”

Verify the following from your display:

4. The setup screen should be identified as “ODBC Microsoft Access 2.0 Setup”. If it isn’t, you may have selected the wrong data source name (driver) or you may be running the wrong ODBC Administrator utility. In this case, stop here and contact Technical Services for assistance.

5. In the “Database” section, verify that the Database is “C:\CRYSTAL\GLUE.MDB”. Note that upper/lower case of the letters in not important for this item. If the database location or name is incorrect, click the “Select” button and correct the entry. Note, the folder location should be “c:\crystal” NOT “c:\crystal\database”.

6. In the “System Database” section, verify that the Database is “C:\CRYSTAL\SYSTEM.MDA”. Note that upper/lower case of the letters in not important for this item. If the database location or name is incorrect, click the “System Database” button and correct the entry. Note, the folder location should be “c:\crystal” NOT “c:\crystal\database”.

Click the “OK” button to save any changes.