



CAREFUSION PROCEDURAL SOLUTIONS RETURNED GOODS POLICY

All returns of products need to be accompanied by a returned goods authorization number ("RGA") issued and approved by CareFusion Customer Service. CareFusion approval is required before an RGA is issued. Product must have been purchased from CareFusion.

Information required before an RGA is issued:

- Account Number
- Material/Product Number(s)
- Quantity/unit of measure being returned
- Batch/Lot #, if applicable
- Reason for Return

Distributor Eligible returns:

- 100% credit within 30 days of invoice date
- RGA's > 30 days subject to a 25% restock fee

Direct Eligible Returns:

- 100% credit within 90 days of invoice date
- RGAs > 90 days subject to a 25% restock fee

International Distributor Eligible returns:

- 100% credit within 60 days of invoice date
- RGA's > 60 days subject to a 25% restock fee
- Excludes Infection Prevention, returns not allowed

Additional Criteria/Exclusions for all Customers

- RGA (return good authorization) numbers can only be issued by Customer Service.
- No returns permitted after 6 months from invoice date.
- Unauthorized returns (no RGA obtained) are subject to a 25% restocking fee.
- Certain products may require a signed CareFusion Ongoing Assurance Statement based on regulatory standards.
- Items shipped in error will be picked up by an authorized carrier or shipped prepaid by CareFusion.
- Items ordered in error must be returned freight prepaid by the customer.
- No returns permitted on products with less than 60 days dating (*exception Infection Prevention products require minimum 180 days expiration for Distributors*).
- Only products purchased from CareFusion are eligible for returns. (CareFusion product purchased from an alternate unauthorized source is not returnable to CareFusion.)
- No returns permitted for discontinued product.
- No returns permitted for products that are regulated, hazardous, or chemicals.
- Products not in manufacturer's original packaging are not eligible for return. Also, any product that is opened, damaged, or defaced is not returnable.
- No returns permitted for custom products made to customer specifications (including special color coding and etching)
- Products that are used, processed instruments (sterilized) or instruments used to analyze human body tissue are not returnable.

Subject to above Return Goods policy unless otherwise covered by contractual agreement