RE: Planned Discontinuation of Voice & Gesture Functionality

Designed to support advanced hemodynamic assessment and clinical decision-making, HemoSphere Alta™ Monitor continues to evolve to meet the needs of healthcare providers. As part of our ongoing product lifecycle management process, BD routinely evaluates product features and technologies to ensure continued performance, reliability, and long-term supportability.

Voice & Gesture Functionality Update

BD is initiating the phased discontinuation of Voice & Gesture functionality on the HemoSphere Alta™ Monitor globally. This change affects HemoSphere Alta™ Monitor future software versions and hardware configurations. Affected product codes are listed in Appendix A.

Existing Installed Systems

Customers currently operating HemoSphere Alta™ Monitors equipped with Voice & Gesture capability may continue using these features on supported software versions. Existing systems will continue to receive support in accordance with applicable warranty terms and service agreements.

Future Software and Hardware Releases

As part of the planned phase-out process:

- Future HemoSphere Alta™ Monitor software releases may no longer support Voice & Gesture functionality.
- Future HemoSphere Alta™ Monitor hardware configurations may no longer include the motion sensor and microphone components required for Voice & Gesture operation.
- No additional feature enhancements or functional improvements are planned for Voice & Gesture capability.
- Future HemoSphere Alta™ Monitors will not undergo manufacturing testing of microphone and camera components, regardless of whether the hardware is present in the unit.
- Future HemoSphere Alta™ Monitors manufactured without the required hardware will not support Voice & Gesture functionality, even if the software interface references these features.

Customer Impact

This planned change does not affect core hemodynamic monitoring functionality, clinical measurements, or patient monitoring performance of the HemoSphere Alta™ Monitor. All primary monitoring capabilities will continue to function as intended and remain supported.

Customers utilizing Voice & Gesture functionality as part of purchasing specifications, service agreements, or tender requirements should consult their local BD representative regarding future availability and product configuration options.

Additional Information

BD is committed to supporting healthcare providers throughout this transition and will provide additional updates as implementation timelines are finalized. Customers are encouraged to review local service agreements and contact their BD representative with any questions regarding installed systems or future purchases.

If you need assistance or would like to learn more, please contact your local BD Advanced Patient Monitoring representative or BD Customer Care at **844-823-5433**.

Appendix A

Item Code	Product Name
ALTAALL1	HemoSphere Alta™ All-On-One
ALTACR1	HemoSphere Alta™ Cardiac
ALTASR1	HemoSphere Alta™ Smart Recovery

CAUTION: Federal (US) law restricts these devices to sale by or on the order of a physician. See instructions for use for full prescribing information, including indications, contraindications, warnings, precautions and adverse events.

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