

Reimbursement Support Center

Program Overview

1-860-999-9116

BDReimbursementSupportCenter@priahealthcare.com



The Reimbursement Support Center is facilitated by PRIA Healthcare to provide customer support and expand patient access. The support center is open 8:30AM-6PM EST Monday-Friday.

Features of the program include:

- Secure online portal for case visibility
- Reimbursement Hotline
- Electronic Benefits Verification
- Pre-Determination Support
- Prior Authorization Support
- Prior Authorization Appeal Support
- Claim Appeal Support
- Real-time case updates and streamlined communication

Get started today, by enrolling in a few easy steps:

- 1) Enroll online at <https://priaenrollment.com/bdreimbursementcenter> OR complete the New Office Registration Form (included in packet)
- 2) Send Registration form to the Reimbursement Support Center Team at BDReimbursementSupportCenter@priahealthcare.com or fax to 860-321-1502
- 3) Once PRIA receives your enrollment form you will receive a welcome email that includes the following:
 - Portal guide and login instructions
 - Patient Authorization Form
 - Case Submission Checklist
 - Fax Intake Form
- 4) You are now ready to submit cases online at:
<https://priahealthcare.my.site.com/bdreimbursementsupportcenter>

Disclaimer: Reimbursement information provided as a result of this program is obtained from third-party sources and is subject to change without notice as a result of complex and frequently changing laws, regulations, rules and policies. This information shall not constitute reimbursement or legal advice. Coding options provided are not intended to be all-inclusive. Providers are encouraged to submit accurate and appropriate codes, charges and modifiers for services and are responsible for making appropriate decisions related to coding and reimbursement submissions. Please consult with your payors, reimbursement specialists and/or legal counsel regarding coding, coverage and reimbursement matters. It is always the provider's responsibility to determine medical necessity and the proper site for delivery of any services. Reimbursement for a product or procedure can vary depending upon the setting in which the product is used. Payor policies will vary and should be verified prior to treatment for limitations on diagnosis, coding or site of service requirements. BD does not guarantee that any products or procedures will be reimbursable in whole or in part, by any public or private payor. BD expressly excludes any representation or warranty relating to reimbursement.

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