12M adults are affected by outpatient diagnostic errors annually in the United States\(^1\)

Up to 75% of lab diagnostic errors occur in the preanalytical phase\(^2\)

**Driving positive impact on Triple Aim metrics:**

**Goals**
- Reducing lab turnaround time and ED length of stay
- Minimizing specimen contamination rate
- Improving patient and healthcare worker experience
- Maximizing diagnostic accuracy

**Approach**
- Reviewing current practices and policies from specimen collection through delivery of lab results
- Providing recommendations based on baseline assessment of how BD solutions can address identified gaps and improve performance in people, processes and technologies

**Focus areas**
- Prep
- Collect
- Transport
- Analyze
- Report

References: