6 May 2020

Dear Customers,

**BD Statement on COVID-19 (Coronavirus) Implementation of a COVID-19 Order Handling Fee**

Through this crisis BD has been your trusted partner by deploying our capabilities, expertise and scale to address critical health needs related to coronavirus – from our diagnostic offerings to identify COVID-19, to real-time informatics and essential medical devices that support patient care.

With the disruption of Global Supply Chains, BD Australia is facing unprecedented pressures due to escalating freight costs. Freight costs into Australia are on average 3.5 times higher than our pre-COVID-19 rates. This increased cost is expected to continue while Australia seals its border to International travel. BD will take a reasonable and balanced approach to these incremental costs with our customers and will seek to share no more than 50% of our incremental freight costs through an Order Handling fee.

From Monday May 18th, 2020, all orders with BD will be subject to the tiered Order Handling fee highlighted below:

<table>
<thead>
<tr>
<th>Order Value</th>
<th>&lt;$0.5K&lt;1K</th>
<th>$0.5K to&lt;$5K</th>
<th>$1K to&lt;$10K</th>
<th>$5K to&lt;$50K</th>
<th>$10K to&lt;$100K</th>
<th>$50K to&lt;$200K</th>
<th>$100K to&lt;$200K</th>
<th>$200K+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Handling Fee</td>
<td>$40+*</td>
<td>$40</td>
<td>$50</td>
<td>$80</td>
<td>$160</td>
<td>$400</td>
<td>$800</td>
<td>$1,600</td>
</tr>
</tbody>
</table>

*Standard Minimum Handling Fee, applied per agreed terms and conditions

This handling fee is additional to existing handling fees, will be in place for at least the next 4 months and will be re-evaluated as freight rates stabilise to pre-COVID-19 levels.

We thank you for your understanding and remain fully committed to partnering with you through this crisis.

Yours sincerely

Becton Dickinson Pty Ltd